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January 23, 2023

It is with deep regret that we must inform you that Dedicated Care Health Services will be closing its operations as Core Services Agency by March 19, 2023. Dedicated staff will assisting consumers with the selection of a new behavior health provider. Consumers may choose any Core Service provider agency that is listed below.

Our utmost goal is to ensure the continuum of behavioral health care services to the active consumers that Dedicated has been serving and Dedicated Care wants to make the transition to a new provider agency as consumer friendly and seamless as possible,

You are also encouraged to meet with staff at 1160 Varnum Street NE Suite 215/216 or in the community, if you have some specific questions or concerns about our closure process.

Consumers may also contact the DBH Access Help Line to request assignment to a new core service agency at 1-800-961-8528. If you have concerns with the closure process, please contact Sharon White, Consumer Grievance Specialist at Sharon.white3@dc.gov or 202-673-4372.

On behalf of the staff of Dedicated Care Health Services, it has been an honor to serve you and this community. It is our greatest hope and desire that you will be able to continue forward with your recovery journey at your new core service agency home.

Sincerely,

Thomas Tanue/CEO